

North America

SUBJECT: URGENT – Steps to Avoid Fraudulent Premium Tech Tool Website

Department: Service Section: General Model(s): ALL

Model Year(s): 2011, 2012 & 2013 Effective Date: August 25, 2014

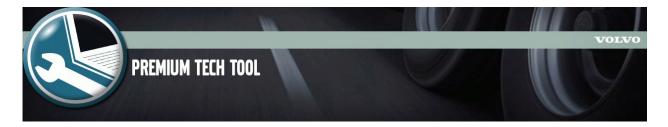
Form #: GE 41 Rev #: N/A Supersedes: N/A

UD Trucks has discovered a malicious imitation Premium Tech Tool website designed to mislead UD customers into providing credit card or payment information to a non-authorized third party. It is possible that you and your customers may accidentally view this website and mistake it for a legitimate website.

The following steps are imperative to ensure you and your customers are directed to the correct Premium Tech Tool website. Remember to communicate this information to your fleet customer's, service managers and technicians.

If you or your customers have questions about the authenticity of a website, use the following link to the Premium Tech Tool website and remember to bookmark the site instead of searching through Google or another search engine. Also included is a screen shot of the authentic Premium Tech Tool Website for your reference.

The correct address for the legitimate website is: www.premiumtechtool.com



Create A Bookmark To Save Time And Access the Authorized Premium Tech Tool Website:

- 1. Create a Premium Tech Tool Bookmark
 - a. Bookmarks are known as Favorites in Internet Explorer. (Other browsers such as Google Chrome, or Firefox may name Bookmarks differently)
- 2. Click here to access premiumtechtool.com website
- 3. After your browser opens the Premium Tech Tool website, click the star in your Internet Explorer toolbar labeled Favorites
- 4. Click add to Favorites
- 5. Copy and paste the following text in the Name field under Add a Favorite "Premium Tech Tool Web-
- 6. Select Add to add this website to your toolbar for easy access to the authentic Premium Tech Tool website

Direct questions regarding this information to:

Brittany Churchey Service Communications

Phone: (336) 393-4596

Email: brittany.churchey@volvo.com

The Information contained in this bulletin should not be interpreted as the basis for a warranty claim.

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