

SUBJECT: Purchase of new Extended Protection Plans Discontinued Effective November 1, 2012

Department: Service Section: Service News Letter Model(s): All Model Year(s): All Effective Date: 11/01/2012 Form #: SNL 070 Rev #: n/a Supersedes: n/a

PURPOSE:

Purchase of new UD Trucks Extended Protection Plans for all UD Truck models and model years has been discontinued effective November 1, 2012.

All EPP's sold on October 31, 2012 and prior and approved by UDNA will remain in effect for the duration of the plan time/mileage limitations which ever occurs first.

All EPP applications in process must be submitted with payment to UDNA for approval no later than November 28, 2012 for processing. Applications received after November 28, 2012 will be returned and will not be approved.

The Information contained in this bulletin should not be interpreted as the basis for a warranty claim.