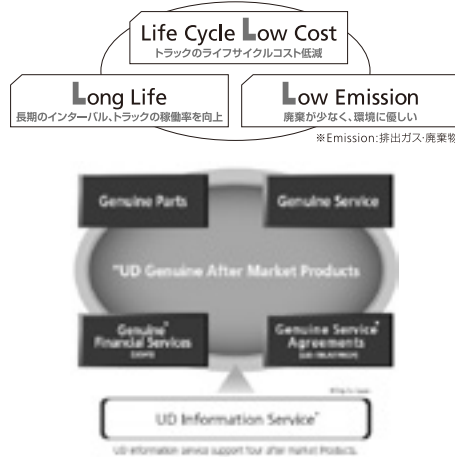


■Enhanced Products and Services that Support Operational Availability for our Customers

UD Trucks not only provides products which are superior in fuel economy and environmental performance, but also solutions that enable customers to use our vehicles longer at low cost and in the best condition. By optimizing vehicle life cycle and reducing life-cycle costs we contribute to improving the operational availability of our customers' vehicles.

<UD Genuine Aftermarket Products>

To realize the UD-Solutions provided to customers, we established the "Three Ls": Life-cycle Low cost, Long life, and Low emissions". In order to realize the "Three Ls", we strongly support customers with our four genuine aftermarket products and the new UD information service.



<UD delivery program>

To promote customers' understanding of vehicle functions, as well as achieving the best performance of the vehicle with the least fuel and maintenance costs, we have enhanced our delivery program to provide the best services before, at, and after delivery.

The Quon Delivery Program

1. Explanation of new structure, handling precautions
 - Urea SCR system
 - PM reduction equipment
 - ESCOT-V
 - Engine-related
 - Chassis-related
 - Periodic replacement parts
2. Warranty
3. Driver information
 - Quick guide
 - Vehicle-specific instructions (handling instructions)
4. Overall check and questionnaire

