

**SUBJECT: Premium Tech Tool SUPPORT**

Department: Service  
Section: General  
Model(s): all  
Model Year(s): All  
Effective Date: July 21, 2022  
Form #: TB GE-46  
Rev #: N/A  
Supersedes: N/A

**Purpose: To provide Premium Tech Tool (PTT) support contacts and download link**

**Applicable UD Trucks: All GH7 engines in 2011 - 2013 MY UD Trucks**

For all connection issues, installation issues and/or errors contact:

PTT updates and FAQ's are available at:

[www.premiumtechtool.com](http://www.premiumtechtool.com)

PTT download link

[Tech Tool Web Installer 2.8.100](#)

PTT support from Greensboro, NC

[dsc.na@volvo.com](mailto:dsc.na@volvo.com) 877-978-6586

## **End of support for Tech Tool Version 2.7**

Support for Tech Tool 2.7 ended April 1, 2022.

All users need to upgrade to the latest version 2.8 via the download link.

[Tech Tool Web Installer 2.8.100](#)